



PRIVACY POLICY AND TERMS OF SERVICE

WELCOME TO ASSETTO HOSTING SLU ("AH")

Your digital server hosting service provider for various gaming platforms.

Document Date: December 5, 2023

DATA PROCESSING

In compliance with our commitment to your privacy, AH stores in its databases your name, email, and payment ID (provided by payment platforms) for the proper identification of each user in the system. Under no circumstances will AH share this data with third-party companies unrelated to the services offered. Banking or payment card access data will be exclusively available to the corresponding payment platform, without access by AH.

Payment Data: AssettoHosting does not have access to customer payment data; it is the payment gateway that manages and stores this information.

Empereor Servers License: If the user uses an Empereor Servers license, AssettoHosting may provide user data to verify the license at the request of Empereor Servers, limited to name, email, and server address.

PAYMENT SERVICE POLICIES

Service Purchase: Server plan selection is exclusively done through AssettoHosting, and payment is processed through the platforms mentioned on our website.

Notification of Changes: Changes in plan fees will be notified by AH and payment platforms in advance.

PLAN CANCELLATION AND REFUND

Cancellation Process: Cancellation of recurring payments linked to a plan can be done at any time during the billing period, either through the payment platform or by sending an email to: sergi@assettohosting.com from the registered email address in the server data.

Refund: During the first 5 days from payment, a full refund is allowed. Subsequently, a partial refund corresponding to the unused portion of the period can be requested. AH reserves the right to veto or exclude services for abuse or misuse of this clause.

SERVER DATA AND CONTENT

Data Retention: AH does not guarantee the retention of data and content in your server account after cancellation or omission of monthly payment. The server will be reset to factory data, and access will be blocked.

MISUSE

Permanent Veto: Misuse of AH services with the intent to harm and/or cause damage may result in the permanent veto of the user. Reselling services to third parties for economic benefit will also result in permanent access veto.

MODS STORAGE AND SHARING

User Responsibility: In our server control panel, you can store and share "mods" for the game. AH is not responsible for the mods stored or shared by users. Each user is 100% responsible for the mods they upload and share.

Right to Deletion: If the legitimate owner of a mod requests its removal, we commit to proceeding with it. Owners can contact us at mods@assettohosting.com. AH acts solely as a storage medium and does not verify ownership of mods uploaded by users.

Acceptance of Responsibility: By using our services, you agree to be fully responsible for the mods you upload and share. AH reserves the right to delete mods at the request of the legitimate owner.

Additions

AH does not have access to customer payment data; it is the payment gateway that manages and stores this information.

The user can request AssettoHosting to delete all their data, but it is the user's responsibility to request the deletion of data from the payment gateways used for payment.

AssettoHosting is responsible for storing data with a RAID 1 copy of all user data, but the user has the ultimate responsibility to back up their data on their own. AH is not responsible in case of loss of this data.

The user is responsible for ensuring that their server has a sufficiently secure password and storing it in a secure place.

All trademarks and logos that may appear in our services are the property of their respective owners